

We are the forecasting experts.

● cognism EXTRAHOP ♦ TRUELAYER

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We help private equity-backed businesses take control of their revenue forecasting to drive faster growth, higher valuations, and more predictable performance.

At Kluster, we know that accurate forecasting is the foundation of business success. Our platform gives companies the clarity and confidence they need to:

- Deliver precise, data-backed revenue forecasts
- Identify risks early and adjust strategy in real time
- Ensure predictability that investors and leadership can trust

We don't guess—we measure, predict, and empower businesses to hit their targets with confidence.

With Kluster, companies don't just forecast—they outperform.

INTRODUCTION What PE firms care about Private equity (PE) firms look at financial performance, scalability, and risk management when assessing potential acquisitions or planning exits. Yet one factor can truly make or break a deal: forecasting consistency. When a company can accurately project its future revenue and cash flow, it demonstrates operational discipline, market insight, and credible growth potential—traits that attract both investors and acquirers. A recent McKinsey study underscores this point, stating that "a clear and evidence-backed equity story detailing the asset's potential may be the most important." In other words, accurate forecasts are more than just accounting exercises; they are strategic assets that command higher valuations, smoother negotiations, and alignment with buyer expectations. Without them, businesses risk revenue inconsistencies, misaligned deal terms, and valuation markdowns. This whitepaper explores the core metrics that drive PE exits, highlights the impact of forecast accuracy on valuation, and explains how Kluster's advanced analytics empower PE-backed firms to optimize their exit strategies.



Why Does It Matter?

Investor Confidence: Consistent forecasts reduce risk perception and encourage higher bids.

Market Positioning: A reliable financial trajectory sets you apart in a crowded marketplace where many companies vie for the same pool of capital.

Valuation Boost: Without strong forecasting, businesses risk missed targets, revenue dips, and potential valuation markdowns—a costly scenario in any exit.

PRIVATE EQUITY LANDSCAPE The evolving PE Landscape Private equity (PE) is shifting faster than ever. Although global deal activity dipped from its 2021-2022 highs, topperforming or niche companies still attract fierce bidding. Investors remain flush with "dry powder" and seek clear, long-term value in potential acquisitions. A New Era of Due Diligence According to The Wall Street Journal, U.S. PE firms are adjusting to higher interest rates, but market instability remains a major hurdle. Hidden issues uncovered during due diligence are now the biggest deal-breakers, making Al and data analytics essential tools for evaluating investments. At the same time, higher borrowing costs mean firms must be more selective, ensuring they invest only in opportunities that can generate strong returns. PwC reports that firms are heavily relying on data analytics in pre-deal assessments, refining valuation models, and spotting risks early. These insights help validate company claims and identify growth opportunities, making decision-making more precise.



A Mountain of Unused Capital

As of mid-2024, private equity (PE) firms are dealing with unprecedented levels of dry powder, or capital committed but not yet deployed. According to PwC's Private Capital Trends, a combination of slower deal flow and rising interest rates has caused many funds to hold onto significant cash reserves. This surplus capital must be used before fund investment periods expire—often a race against the clock.

The situation is further explored in <u>Bain & Company's</u> <u>2024 Midyear Private Equity Report</u>, which points to persistent inflation and higher borrowing costs as key factors dampening transaction volumes. Because fewer deals are closing, an even larger pool of uninvested capital continues to accumulate.

Meanwhile, The Wall Street Journal's <u>"Private Equity's 2025 Dry Powder Countdown"</u> highlights the pressure many funds face to put this money to work before new regulations and shifting market conditions make deals more complicated. Firms that raised large sums from 2020 to 2022 are particularly impacted, as they confront looming deadlines to invest or risk returning capital to limited partners.

Key Takeaways

Pressure to Invest: PE firms must deploy billions of dollars in a relatively short timeframe, raising the stakes for every deal.

Selective Investments: With market uncertainty and higher borrowing costs, fund managers are focusing on opportunities that can clearly justify premium valuations.

Importance of Accurate Forecasts: In this capital-rich yet risk-averse environment, consistent and reliable forecasting can help companies stand out to potential PE investors, boosting the chances of securing both capital and favorable deal terms.

PE METRICS & BENCHMARKS

The Metrics That Matter in Private Equity Exits

Private equity (PE) firms focus on predictable revenue, operational efficiency, and scalable growth when assessing investment opportunities. Companies that align with key industry benchmarks and demonstrate strong financial fundamentals are more likely to attract buyers and secure premium exit valuations.

EBITDA (Earnings Before Interest, Taxes, Depreciation, and Amortization)

- A core profitability metric that determines enterprise value.
- Higher EBITDA margins correlate with stronger valuation multiples.

2. Revenue Growth

- A consistent upward trajectory signals market strength and scalability.
- In SaaS, companies with over 30% YOY revenue growth are considered high performers.

3. Free Cash Flow (FCF)

- Indicates a business's ability to self-finance operations and reinvest.
- PE firms favor companies with positive FCF or a clear path to cash profitability.

4. Debt-to-EBITDA Ratio

- Assesses financial leverage and risk management.
- Most PE-backed companies maintain a 3x-6x leverage ratio to balance growth and stability.

5. Retention & Churn

- In subscription-based models, annual churn rates above 10-15% raise concerns about customer retention and long-term revenue predictability.
- High net dollar retention (NDR) above 110% signals strong customer expansion and product stickiness SaaS-Valuation-Multiple.



The Role of EBITDA in Valuation

EBITDA serves as one of the primary indicators of financial health and operational efficiency. Companies with growing, positive EBITDA margins attract higher exit multiples, while those with declining or inconsistent margins may struggle to command strong valuations.

SaaS Industry Benchmarks

- Q4 2024 Median <u>EBITDA Margin: 6%</u>, moving into positive territory after years of negative margins SaaS-Valuation-Multiple.
- Publicly Traded SaaS EBITDA Average (2023): 29% for mature, profitable companies SaaS-Valuation-Multiple.

Key Considerations

- 1. Growth vs. Profitability
 - High-growth SaaS companies prioritize customer acquisition and expansion over profitability, leading to initially lower EBITDA margins.
 - As companies mature, EBITDA margins must improve to signal operational efficiency and longterm sustainability.
- 1. The Rule of 40
 - A SaaS company's combined revenue growth rate and EBITDA margin should equal or exceed 40%.
 - Example: A 30% revenue growth rate should correspond with at least a 10% EBITDA margin.
 - Companies exceeding this benchmark typically secure higher valuations due to their balanced growth-profitability mix

"I'm in Kluster everyday - it's helped us forecast accurately so I can run the business"

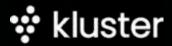


Matt Britton, CEO





PE METRICS & BENCHMARKS **Revenue Growth and Scalability** Sustained year-over-year revenue growth remains a top factor in company valuation. However, growth expectations vary by sector, and companies must benchmark performance against industry peers. SaaS Industry Benchmarks Median SaaS Revenue Growth (Q4 2024): 14% YOY, marking a slowdown from previous years SaaS-Valuation-Multiple. Long-Term SaaS Trend: Revenue growth declined from ~30% in 2015 to ~16% in late 2024, aligning with industry maturity SaaS-Valuation-Multiple. **Scalability Considerations** Investors expect growth trajectories to match or exceed market trends—falling behind suggests execution risks and market positioning challenges. Companies with growth misalignment may face valuation discounts or longer deal timelines. Strong retention and upsell metrics (e.g., NDR above 110%) indicate sustainable, scalable growth.



Key Takeaways

EBITDA margins are turning positive in SaaS, but businesses must still balance growth and profitability to achieve premium exit valuations.

- Revenue growth rates have slowed, but maintaining competitive benchmarks is essential for securing strong acquisition interest.
- 2. Free cash flow and financial efficiency matter more than ever—investors prioritize companies with sustainable capital structures.
- 3. Retention and churn rates directly impact valuation multiples, especially in subscription-based models.
- 4. Market alignment is key—companies must demonstrate strong growth relative to their industry peers to maintain investor confidence.

By tracking these critical metrics and aligning with SaaS industry benchmarks, businesses can improve their exit readiness and attract strategic buyers at higher multiples.

14% YOY Growth

Median SaaS Revenue Growth (Q4 2024)

30% YOY Growth

Is considered high performing.

"Kluster allows me to clearly explain the future of my business to the board"



James Isilay, CEO cognism

THE IMPORTANCE OF FORECASTING

Why Forecasting Consistency Drives Valuation

Accurate forecasting signals that a company understands its market, controls its costs, and has a realistic plan for growth—attributes that private equity (PE) buyers prize. When forecasts consistently land within a tight margin of error (often cited as ±5%), it suggests effective leadership and stable operations, which can increase valuation multiples. Conversely, forecasting misses above ±10% raise red flags; investors may question the company's internal controls and whether projected returns are truly attainable.

By aligning forecasts with actual performance over multiple reporting periods, businesses build credibility and reduce perceived risk. Ultimately, the better (and more transparent) the forecasting process, the easier it is for PE firms to trust in—and pay a premium for—a company's future.

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Predictability Equals Higher Valuations

- Reduce Variability: Minimizing surprises in revenue or EBITDA ensures that investors see a stable, wellmanaged business.
- 2. Improve Scenario Planning: When forecasts are accurate, it's easier to test "what if" scenarios, from market downturns to aggressive growth strategies. This clarity makes potential buyers more confident in the company's long-term prospects.
- Enhance Buyer Confidence: Demonstrable control over financial drivers reassures PE firms that management understands what truly drives profitability and can adjust accordingly.

Consequences of Forecasting Inconsistency

- Lower Valuation Multiples: Missing projections forces investors to price in uncertainty, reducing overall value.
- Delayed Exits: Additional due diligence is often required to validate inconsistent numbers, prolonging deal timelines.
- Misalignment & Eroded Trust: Discrepancies between expected and actual performance raise doubts about management's competence and the company's stability.



Risk Management Through Forecasting

- Early Issue Detection: Timely, accurate forecasts help management spot emerging revenue gaps or operational inefficiencies before they become dealbreakers.
- 2. Proactive Course Correction: Identifying downturns or inconsistencies early allows for quick fixes—whether reallocating resources, adjusting pricing, or refining go-to-market strategies.
- 3. Investor Appeal: A track record of consistent, transparent reporting sends a strong signal to PE buyers that a company is prepared for potential risks and equipped to handle them effectively. Predictability in financial reporting directly correlates with higher exit multiples. PE firms seek businesses that can:

By being as accurate as possible in your forecasts your business can decide to spend accordingly. With the rise of methodologies like the rule of 40, investors are rewarding businesses who know how they're going to grow and spend accordingly.

McKinsey, 2022

THE IMPORTANCE OF FORECASTING

How Forecasting Impacts Every Aspect of the Metrics That Matter

Following the discussion on why forecasting consistency drives valuation, it's essential to understand how accurate forecasting directly influences the core financial and operational metrics that PE firms evaluate during an exit. Forecasting isn't just about predicting revenue—it is the foundation of financial planning, risk management, and investor confidence.

Revenue Growth – Aligning Expectations with Reality

- Accurate forecasting provides real-time visibility into future sales bookings and revenue, ensuring leadership can act early to meet growth targets.
- 2. Businesses can use forecasts to align revenue expectations with buyer expectations, minimizing surprises during due diligence.
- 3. Scenario modeling allows businesses to adjust sales targets in real time based on economic shifts.

EBITDA & Profitability – Ensuring Operational Stability

- Accurate revenue forecasting ensures EBITDA consistency, as revenue directly feeds into profit margins.
- Scenario modeling helps predict shifts in revenue, allowing adjustments in operational strategy to protect EBITDA.
- 3. Companies that regularly refine their revenue forecasts are better prepared for EBITDA fluctuations, reducing financial surprises.

Free Cash Flow (FCF)

- 1. Revenue timing predictions ensure cash flow is managed effectively, reducing liquidity risks.
- Better forecasting prevents cash flow mismatches, ensuring capital is deployed efficiently.



Debt-to-EBITDA Ratio

- 1. Revenue forecasting helps businesses manage debt servicing expectations, ensuring sustainable leverage.
- 2. Scenario modeling tests different revenue conditions, allowing businesses to plan financing strategies accordingly.
- 3. Predictable revenue supports a healthier Debt-to-EBITDA ratio, reducing risk in potential acquisitions.

Customer Retention and Churn

- Revenue forecasting integrates churn predictions, allowing companies to address customer attrition risks.
- 2. Scenario modeling highlights opportunities for upselling and expansion revenue, ensuring growth beyond new customer acquisition.
- 3. Retention forecasting improves revenue stability, reducing reliance on unpredictable new sales.

Kluster's customers outperform the market by 103% in quota attainment, and deliver bulletproof forecasts and reporting to the board.

kluster **Final Takeaways:** Forecasting as a **Strategic Asset**

Revenue forecasting and scenario modeling aren't just financial exercises—they are critical tools for shaping valuation, risk management, and strategic planning.

- Predictable revenue drives higher valuation multiples by reducing investor risk.
- Scenario modeling strengthens decisionmaking, preparing businesses for market fluctuations.
- Retention and churn forecasts improve revenue stability, ensuring long-term growth.
- Debt management and free cash flow projections align financing strategies with revenue expectations.
- Companies that forecast effectively attract stronger PE interest and execute smoother exits.

In today's market, businesses that master revenue forecasting gain a competitive advantage, positioning themselves for higher valuations, better strategic outcomes, and more successful PE exits.